

## CLEANING CARE & MAINTENANCE INFORMATION

**PLEASE READ CAREFULLY  
PROVIDE THIS IMPORTANT INFORMATION TO THE PURCHASER.**

Vetrostone USA products should only be cleaned with a Neutral pH Balanced type soap or mild soap.

Cleaning Method for Polished, Honed or Leather Countertops: Simply wash countertops with a soft cotton cloth diluted with the suggested soap. For best results, dry countertops afterwards. For polished and honed surfaces, caring for the stone is simple and requires minimal effort! Do not use harsh cleaning products on the stone. We recommend using a neutral pH balanced soap to wash away common, everyday stains. However, for tougher grime, soak area with warm water diluted with the suggested soap for a few minutes. Proceed by wiping away soiled area with a soft damp clean cloth. Rinse with lukewarm water and dry countertop afterwards. Any crust formation should be removed with a plastic putty knife. Do not use razor blades or any sharp objects to remove stubborn crust formations. Rinse with lukewarm water and always dry countertop afterwards.

Additional Information for Leather Finish Countertops: You may use a soft nylon bristle brush to scrub and clean the countertops. Any crust formation should be removed with a plastic putty knife. Do not use razor blades or any sharp objects to remove stubborn crust formations. Rinse with lukewarm water and dry countertop afterwards.

Cleaning Method Flooring Application: Always wash floor with a clean mop, use a Neutral pH balance Soap as directed by the manufacturer.

Vetrostone USA products can withstand reasonable heat, however we recommend using a wooden board with rubber supports to transfer hot frying pans/pots, rather than directly placing such items on the Vetrostone surface. Prolonged heat exposure will result in discoloring or other types of damage. Any trivets or cutting boards should have rubber supports at the bottom. Always use a cutting board to prepare foods. Vetrostone is durable and resistant to surface scratches. However, all stone can be damaged by force and no stone is chip-proof. Objects hitting edges particularly at sinks or dishwashers may cause chips. Though a minor knife slip will dull the knife and not harm Vetrostone. No stone chip proof or scratch resistant.

DO NOT USE or expose Vetrostone products to such products including, but not limited to bleach, oven cleaners, Comet®, Soft Scrub®, SOS®, products with pumice, batteries, paint removers, furniture stripper, marinades, citric acids, vinegar, lemon juices, silver cleaners, dishwasher soaps/tablets or dishwasher water residue. DO NOT USE abrasives or harsh scrub pads. Do not use razor blades or any sharp objects to remove stubborn crust formations.

**DO NOT USE CLEANING PRODUCTS THAT CONTAIN VINEGAR, LEMONGRASS AND CITRUS CLEANERS. SOME CLEANING PRODUCTS SUCH AS SIMPLE GREEN®, MRS. MEYER'S®, WINDEX® WITH VINEGAR TO MENTION A FEW, CONTAIN A HIGH/NORMAL OR LOW LEVEL OF ACIDITY THAT WILL TARNISH THE SEASHELLS IF USED ON DAILY BASIS.**

**Note:** Various chemicals are corrosive and/or erosive in their ability to attack any structure including Vetrostone. Be very aware of these potential damages to your surface.

VETROSTONE USA SHALL NOT BE HELD LIABLE OR ACCOUNTABLE FOR ANY NEGLIGENCE, ABUSE OR CLEANING THE VETROSTONE PRODUCTS IN A MANNER OTHER THAN WHAT HAS BEEN SUGGESTED.